

# CONNECTED WASH REQUIREMENTS

To connect a CONNECTED WASH machine to your network without any issues, there are a few prerequisites that need to be fulfilled:

- WLAN version: WLAN reception at the warewasher's installation site
- LAN version: network socket near the warewasher (distance of max. 3.5 metres))

The following settings<sup>1</sup> must be adopted on your network's router for both versions:

- ✓ DHCP active
- ✓ Free IP address available
- ✓ Port 443 free for communication<sup>2</sup> to target hosts: \*.winterhalter.biz
- ✓ Ping requests to target hosts: \*.winterhalter.biz possible
- ✓ DNS name resolution for \*.winterhalter.biz

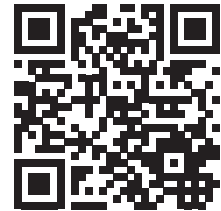
<sup>1</sup> These settings correspond to a router's default settings.

<sup>2</sup> Protocol: MQTT (TLS)

MAC filter and WPA/WPA2 encryption are supported.

We recommend reserving an IP address for the machine's MAC address.

If the machine is to be connected to a WLAN without a WLAN key (guest WLAN) please take note of the information on our FAQ page: [www.connected-wash.biz/faq](http://www.connected-wash.biz/faq)



## FURTHER INFORMATION:

### DHCP active

ensures that each device which is newly connected to the network automatically receives an IP address.

### Free IP address

The IP address identifies the device on the network. There are generally enough IP addresses available.

### Port 443

"output" must be open for communication between machine and server.

### Ping requests to \*.winterhalter.biz

The CONNECTED WASH system consists of several servers. The warewasher transmits ping requests to these servers, ascertaining the relevant server in the process.

### MAC address

Unique hardware address of a device on a network.

### IP allocation for MAC address

ensures that the machine always obtains the same IP address from the DHCP server. A reserved IP address makes the configuration of a potential firewall easier.

### DNS name resolution

The DNS server translates the domain name into an IP address.